

ANKIT AGARWAL

Enterprise & Security Architecture Leader | Zero Trust | Technology Risk & Resilience

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PROFESSIONAL SUMMARY

Enterprise & Security Architecture leader who builds the **governance, security and cloud foundations** that a **CIO function** runs on. Six years at **Coforge (formerly Encora)**: now **VP – Enterprise Architect**, owning **architecture guardrails**, the **ARB review gate** and **multi-cloud FinOps**. Earlier led its global systems and cyber security (**10,000+** users), delivering **Zero Trust**, identity and resilience programmes published as **Zscaler, Veeam, CyberArk and Silverfort** case studies. **25+ years** across India, the US, Europe and APAC; **Top 100 CISO (2023)**, **FUELD Trend Setter Award (Dubai)**, **Certified Chief Risk Officer**, co-author of "Securing Startups".

CAREER HIGHLIGHTS

95% remote work on Zero Trust	34.5M policy violations blocked	10,000+ identities secured	14,000+ assets unified post-M&A	99.9% application SLA	₹12 Cr licence savings
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EXPERTISE

Enterprise Architecture & ARB | IT Operating Model & CIO Office | Multi-Cloud & FinOps (AWS, Azure, GCP) | M&A IT Integration | Zero Trust Architecture | IAM / PAM | AI Governance | Enterprise Risk Management (CCRO) | BC / DR & Cyber Resilience | NIST, ISO 27001, SOC 2, CIS

Tools & Platforms

Security: Zscaler (ZIA, ZPA, CASB, DLP), CyberArk (PAM, EPM), Silverfort, Guardicore, Fortinet, Imperva, Trend Micro
Identity & Workplace: Microsoft Entra ID, Okta, Intune, Jamf, Microsoft 365, Exchange Hybrid
Cloud & FinOps: AWS (Control Tower, Organizations, IAM Identity Center), Azure (Landing Zones, Policy), GCP, Terraform
Resilience & Network: Veeam, Arbor DDoS, Cisco, HPE NNMI/TeMIP
Automation & Data: Python, PowerShell, Microsoft Graph API, BigQuery | Enterprise Apps: SAP FSCM

PROFESSIONAL EXPERIENCE

Coforge Ltd (formerly Encora; acquired Dec 2025) Bangalore, India	May 2020 – Present
Vice President – Enterprise Architect	May 2026 – Present
Vice President – Global Systems & Cyber Security	May 2025 – May 2026
Senior Director – Global Systems & Cyber Security	Jan 2024 – May 2025
Head – IT Infrastructure, Security & System Architecture	May 2020 – Jan 2024
Enterprise Architecture & CIO Office (May 2026 – Present)	
- Lead EA guardrails for the CIO function: CIS/NIST baselines, reference architectures, SOPs; published quarterly, used by audit. - Established an EA review gate (ARB) for new sites, ODCs, customer onboardings and applications, sponsored by the CIO, CISO and DPO. - Drove M&A IT integration (Encora into Coforge); consolidated 14,000+ IT assets into one inventory. - Govern the multi-cloud estate (AWS, Azure, GCP): landing zones, policy-enforced tagging, org-wide budgets, AI-service guardrails and USD 250/user caps for 120+ users, as code. - Built a FinOps data hub (FOCUS-normalised, anomaly detection) and a hyperscaler account CMDB with approval workflow. - Led the proposal for a Zero Trust programme at a major US airline (130,000 devices), converted to a signed engagement; led change management for AI solutions in a global pharma Order-to-Cash programme across Europe and APAC.	
Global Systems & Cyber Security (May 2020 – May 2026)	
- Owned global IT security, infrastructure and cloud (₹100+ Cr budget); roadmap aligned to NIST, ISO 27001, COBIT. - Led Zero Trust transformation (Zscaler) scaling remote work from 10% to 95%; ~700K threats blocked monthly (Zscaler case study). - Brought 10,000+ AD identities under control with MFA and service-account governance, aligned to ISO 27001 and SOC 2 (Silverfort case study). - Rolled out PAM (~4,200 users) and EPM (~5,000), improving audit posture and cutting cyber-insurance premiums (CyberArk case study). - Consolidated backup and DR across 3 clouds and 40 offices; 40% faster recovery, scaled 10x (Veeam case study). - Ran IT operations for 10,000+ users, 15,000+ endpoints and 100+ clients across India, APAC, the US and LATAM; set up 24x7 SOC/NOC via MSSP. - Moved 3,000 mailboxes to M365 and hybrid AD for 3,000+ users on time; advised DHL, Coca-Cola, Hollard, Cuscal on IAM.	

Project Director

Bangalore, India

- Directed the **₹200 Cr (INR 2B)** BSNL MPLS **network transformation** portfolio: 3 concurrent programmes, **150+** staff and OEM partners.
- Achieved **98% CSAT**, **98%** efficiency and **zero** delay penalties; owned **security, risk, compliance, BCP and DR** for the national telecom backbone.
- Cut **SLA penalties from 7% to 0.5%** in **6 months** by aligning site teams, client and government officials.
- Deployed **500 Gbps** anti-DDoS mitigation in a record **3 months (₹50 Cr revenue)**; refreshed **200+** Cisco core routers with **zero** business-hour impact (**₹70 Cr**); HPE NNMI/TeMIP for **1,000+** elements.

National Institute for Smart Governance (NISG)

Dec 2012 – Oct 2016

Senior Consultant – Technology Management

Chandigarh, India

- Advised Govt. of Punjab on **₹500+ Cr (INR 5B+)** **e-governance** programmes (State WAN, State Data Centre) with HCL, HPE, Sify.
- Closed State Data Centre **RFPs re-floated 4 times**; redesigned the SWAN from unsecured to **secured**; built a **550 sq m** mini State Data Centre.
- Migrated **3,000+** mailboxes from Exchange to Zimbra, saving **~₹12 Cr (INR 120M)** in licence costs.

Back Office IT Solutions Pvt Ltd (NAV Backoffice)

Sep 2006 – Dec 2012

Senior Manager – Networks

Jaipur, India

- Ran data centres and IT for India and US offices; raised hosted-application **SLA from 95% to 99.9%**; moved the data centre **overnight** with **zero** business-hour loss; **SAS 70** compliant **3 years** running.

Earlier Career

System Administrator, Jabil Circuit (2005–06) | Knowledge Executive, New Horizons (2004–05) | Lecturer, Jaipur Engineering College (2001–04)

EDUCATION

M.Tech, Computing Systems & Infrastructure, BITS Pilani	2020
Diploma, Business Administration, ICFAI	2006
B.Tech, Computer Science & Engineering, MBM Engineering College, Jodhpur	2001

AWARDS & CERTIFICATIONS

- Trend Setter Award** – FUELD Conference, Dubai (Zero Trust leadership)
- Top 100 CISO** – 12th InfoSec Maestros Awards (2023)

Certifications: Certified Chief Risk Officer (BCAA UK, 2024) | Certified Enterprise Risk Professional (IRM India, 2022) | PGP, Artificial Intelligence for Leaders (Great Lakes, 2020) | PGP, Cloud Computing | ISO 27001 Internal Auditor | CDPO | PMP (PMI, 2019–2022) | ITIL (2011) | Six Sigma Green Belt (KPMG, 2011)

PUBLICATIONS & CASE STUDIES

- Co-author, "Securing Startups: From Idea to IPO – Security Practices for Every Stage"** with Sanil Nadkarni (ISBN 978-93-6554-898-3). Security, compliance and risk playbook for each growth stage, from first product to IPO readiness.
<https://www.amazon.com/dp/9365548985>
- Case study – Zscaler: Encora Zero Trust transformation.** <https://www.zscaler.com/customers/encora>
- Case study – Veeam: Encora data resilience.** <https://www.veeam.com/resources/customer-stories/encora.html>
- Case study – CyberArk: Encora privileged access.** <https://www.cyberark.com/customer-stories/encora/>
- Case study – Silverfort: Encora identity protection (2026).** <https://www.silverfort.com/resources/reducing-risk-from-high-to-low-how-encora-brought-every-ad-identity-under-control-with-silverfort/>
- Express Computer (AI-era identity):** <https://www.expresscomputer.in/news/how-encora-is-building-its-identity-and-security-foundation-for-the-era-of-ai-agents/131132/>
- BankInfoSecurity:** <https://www.bankinfosecurity.asia/winning-customer-employee-trust-in-uncertain-times-a-20679>
- CXO Junction (interview):** <https://cxojunction.com/cybersecurity-leaders-must-think-question-objective-of-implementation-to-seek-effective-way-of-doing-it-says-ankit-agarwal-head-it-governance-architecture/>
- CIO Insider India:** <https://www.cioinsiderindia.com/cxoinsider/industrywide-collaboration-intelligence-sharing-key-to-successfully-tackling-cyber-threats-nwid-5747.html>
- ETEdge Insights:** <https://etedge-insights.com/technology/cyber-security/navigating-the-rising-tide-of-cybercrime-in-a-hyper-connected-world/>
- Conference talks (YouTube):** https://youtu.be/gNNO_3MePW0 | <https://youtu.be/8Cs1vuv5DA8>